



CUSTOMER INFORMATION FORM – Complete and return to your BD&RE contact

Today's Date:	
1. Planned Start Date:	

2. Type of Request	
<input type="checkbox"/> New Track Construction	<input type="checkbox"/> Track Extension
<input type="checkbox"/> Track Lease	
<input type="checkbox"/> Track Reactivation	<input type="checkbox"/> Other

3. Customer Contact Information	
Company name:	
Contact name:	
Title:	
Mailing address:	
Office phone:	
Cell phone:	
E-mail:	
Fax:	

4. Facility Information	
Facility type:	
Facility address:	

5. Site Location Information			
Please list the site locations under consideration and what the status of ownership is for each: (R = Under Review, O = Owned)			
City/Town	Province	Legal Land Description	Status of Ownership (R/O)
1			
2			
3			
4			
5			

6. General Questions		
1	Are you a new customer?	
2	Have you requested and accepted the rates for this movement?	
3	Have you engaged a rail designer or engineering consultant to discuss your design?	
4	What type of railway car will you be using?	
5	Do you currently own rail cars?	



6	If no above, are you planning to own or lease the cars?	
7	How many rail cars do you anticipate receiving at one time?	
8	What will be your car storage capacity?	
9	What will be your product storage capacity?	
10	How often do you want to be serviced?	
11	Will you be moving cars in order to load or unload them?	
12	If yes above, what will you be using to move the cars?	
13	Will you need to build new/additional track?	
14	Will you be installing a track pit or other loading/unloading facilities?	
15	Anticipated facility start up date (first car shipped)?	
16	Anticipated facility finish date (last car shipped)?	

Comments:

Commodity Information	Inbound	Outbound
Commodity type:		
Origin:		
Destination:		
Traffic Volume	Per Year	Per Week
Outbound at Start Up or Prior to Siding Extension:		
Inbound at Start Up or Prior to Siding Extension:		
Outbound at Full Capacity:		
Inbound at Full Capacity:		